

Volunteer Role Profile



Volunteer Role

Youth Volunteer Supervisor

Volunteer Manager

Shop Manager

Where you will be based

Shop

Why we want you

Keeping our volunteers safe, and ensuring they are supported during their time with us, is core to all our volunteering opportunities. In order to do this, we're seeking friendly, reliable individuals aged 18 or over who want to make a difference in their community by offering supervision and support to our young volunteers.

No prior experience is needed, as we provide full training. If you're open to learning, enjoy working with others, and have a passion for helping people, you'll fit right in!

By volunteering with us in one of our amazing retail spaces you will be raising essential funds for Oxfam - all whilst learning new skills and meeting some incredible people.

What you will be doing

- Undertaking shop related tasks agreed with the Manager, for example:
- Supervising the young people who volunteer in our shops .
- Supporting the Shop Management Team in ensuring a supportive volunteering opportunity for volunteers under the age of 18. .
- Selecting, sorting, and pricing donated stock.
- Chatting to customers, giving great service on the till.
- Researching valuable and vintage stock.
- Visual merchandising: creating eye-catching window and in-store displays.
- Photographing and listing items for the online shop.
- This role may include occasionally lifting boxes. We prioritise a safe working environment and provide comprehensive health and safety training to all volunteers.

The skills you need

- We ask that you are reliable and on time for your volunteering
- Full training and support is given for this role - no prior experience is required
- Happy to be part of a team and collaborate effectively with others
- Confident in communicating with others

What's in it for you

- Some lunch and travel costs paid (speak to the Manager first to understand what is covered)
- Access to training and development
- Grow your confidence and meet new people
- Flexible volunteering schedules that fit your lifestyle
- Free confidential support by the Retail Trust
- Possible references for future employers

Disclaimer

Additional information:

- You will need to undertake a DBS/PVG check prior to commencing in this role. This will be undertaken by Oxfam and must be discussed with the Manager.
- We warmly welcome everyone to apply and are dedicated to creating an inclusive and diverse environment. If you have any particular needs, please talk to the Manager, and we can consider possible adjustments.
- We conduct ID checks for all volunteers and require one reference upon application. If you have any difficulties providing a reference, please speak to a manager for assistance.