

Volunteer Role Profile



Volunteer Role	Stock Specialist Volunteer
Volunteer Manager	Shop Manager
Where you will be based	Shop

Why we want you

We're seeking friendly, reliable individuals aged 18 or over who want to make a difference in their community.

You have a specialist knowledge and interest that means donations can be accurately valued, you can assess the condition of items accurately, ensuring only quality goods are put on sale.

No prior retail or online selling experience is needed, as we provide full training. If you're open to learning, enjoy working with others, and have a passion for helping people, you'll fit right in!

By volunteering with us in one of our amazing retail spaces you will be raising essential funds for Oxfam - all whilst learning new skills and meeting some incredible people.

What you will be doing

- Undertaking shop related tasks agreed with the Manager, for example:
- Selecting, sorting, and pricing donated stock.
- Chatting to customers who drop off donations and other members of the team.
- Preparing stock to be put out on the shop floor, ready for sale.
- Researching valuable, rare, antiquated and vintage stock.
- Photographing and listing items for the online shop.
- This role may include occasionally lifting boxes. We prioritise a safe working environment and provide comprehensive health and safety training to all volunteers.

The skills you need

- We ask that you are reliable and on time for your volunteering
- Full training and support is given for volunteering in the retail space
- A specialist knowledge and understanding in your area of interest
- Happy to be part of a team and collaborate effectively with others

What's in it for you

- Some lunch and travel costs paid (speak to the Manager first to understand what is covered)
- Access to training and development
- Grow your confidence and meet new people
- Flexible volunteering schedules that fit your lifestyle
- Free confidential support by the Retail Trust
- Possible references for future employers

Disclaimer

Additional information:

- We warmly welcome everyone to apply and are dedicated to creating an inclusive and diverse environment. If you have any particular needs, please talk to the Manager, and we can consider possible adjustments.
- We conduct ID checks for all volunteers and require one reference upon application. If you have any difficulties providing a reference, please speak to a manager for assistance.